

Welcome to Tinnors Rest!

This document includes household instructions, and useful contacts. We hope you have a pleasurable stay at Tinnors Rest. Please read fully.



Your safety

- Nearest Doctor Surgery is in Pendeen, limited appointments. 01989 763535
- West Cornwall Hospital, Penzance is your nearest urgent care centre. 01736 874113
- Ramsay Pharmacy, St Just. 01736 788440
- Nearest Defibrillator is found outside the SPAR shop
- Please no smoking in the house
- The house has mains powered smoke/heat/CO alarms
- A fire blanket is located under the kitchen sink
- The house fire plan is available in the purple binder - under the stairs
- **The front door does not lock automatically.** At night we recommend you lock the door and leave the key in the lock in case you should need to leave quickly. To lock the door you pull the handle up firmly and release, then turn the key to lock the door
- Keys for your use are in the blue hare themed bowl on top of the microwave

TV & WiFi instructions

- Wifi access is via the Tinnors Rest ID, and the password is: Penzance
 - 1) Use the TV remote (larger) control to switch on/off (wait until screen message appears).
 - 2) Terrestrial channels are accessed through a satellite free view box, which is on HDMI 2. You will need to select channels using the Free-Sat (smaller) remote control. can take 30 seconds the first time (see our Facebook page for video).

Dogs

- Your dog is most welcome. There are some blankets near the sofa if your dog likes a special place to snuggle down (ours does!)
- We ask that dogs remain downstairs and a stair gate is provided to help
- Nearest dog walk for quick morning (or evening!) piddle.... Exit the cottage to your right and keep going as if going to the sea – within 1 minute you will find a large patch of grass (be mindful of the pond, especially when dark) and a bench
- We have provided a tap at the front and back of the house to help with dog cleaning. The tap lock can be found in the kitchen in the blue hare bowl

Children

- Dishwasher tablets are under the sink, which you may wish to move out of reach
- If you have small ones in tow, there is a playground 5 minutes away if you keep walking past the SPAR shop, past the North Inn and you will see it on your right. For a quick run around after a long journey there is a grassy area turning right from the house, but please be aware there is a pond
- Highchair and travel cot are under the stairs. Plastic beakers & plates are in the kitchen
- We have listed lots of beaches, which we know you will enjoy, for children, teenagers, adults and dogs. There are fabulous walks locally, and you can often spot seals from the nearby cove. We particularly recommend Maria Chica in the village for a warm welcome, Levant Tin Mine (and cafe) for local history, and any of the local hostelries!
- If it's a wet day there are some card games, puzzles etc, plus the Tinnars Trail board game!

Utilities

Water: The stopcock can be found in the larger lounge cupboard next to the hot water tank which is permanently ON

Sewer: The house is on mains, but the local Pendeen system has limitations. We ask that sanitary towels, wipes and nappies are not disposed of down the toilet. Thank you.

Electric: The fuse box can be found in the lounge cupboard above the hot water tank

Shower: in addition to the 'rainfall' shower, there is a handheld shower attachment should you need it – but beware it's quick to shoot water out horizontally at you! We suggest pointing it at your feet before use



Outside: Cushions for the outdoor furniture can be found in the black lidded storage bin on the patio. A drying rack for wet clothes/wetsuits is on the back wall (pegs are under the stairs).

Logs: We have provided some logs to get you started with the log burner (in the wooden storage bin at the front of the house). Additional logs can be purchased from SPAR, or 3 minutes down the road towards Trewellard/Geevor. Matches are in the kitchen cupboard.



Cooker: Please see video on tinnersrest.com/guest-resources (instructions for the cooker and hob are available in the purple binder)

Washing machine, dishwasher: should be relatively straight forward, if you need further instructions please refer to the website/purple binder.

Heating Instructions: can be found in the purple binder/website. ***You don't need to activate, it's already on.*** The external heating system does make the occasional whirring noise – it's nothing to worry about and completely normal. It's environmentally friendly!

- Heating is provided by underfloor heating on the ground floor & radiators upstairs. There are 4 thermostats that control the temperature.
- Heating has been set up to automatically switch on between 7am – 9am, and 4pm – 10pm.
- When switched on, the downstairs temperature is set to 21 degrees C. If you need to adjust this – press the up/down buttons on each of the thermostats.
- Outside of the time 'on' temperature setting, the default is 12 degrees C.

Heating (Winter)

- The Winter Frost setting allows the heating to switch on at 12 degrees C.
- If the Winter Frost setting is on, you can switch this off.
- The frost symbol will be on the thermostat screen. Press: power button on the thermostat (1st button on the left), the frost symbol will then disappear.

Hot Water: is permanently 'on'. Water is heated via the air source pump, and topped up via the immersion heater. Please do not touch the immersion switch, as this needs to be left on.

Waste/recycling instructions

Please put all household rubbish into black bin liners and then into our wheelie bin (no.3) which lives in a wooden enclosure in our car park next to no.1. This is collected on Fridays (you don't need to put the bin out). This is sorted/recycled for us.

If you have extra recycling, larger bins can be found in the recycling station in the car park opposite the SPAR.

Leaving

1. **Exit time is no later than 9am.** We do ask you to honour this as we have cleaners that come in promptly, so they can get the house ready for our next guests
2. Keys - please make sure you return the key back into the key safe and please reset the combination lock. Please return the other house keys to the bowl in the kitchen
3. If you have altered the heating, please reset to its original setting
4. Have you emptied the Fridge/Freezer?

Thank you for visiting us, we hope you had a pleasurable stay!